



## **Patient's Rights and Responsibilities**

### **A patient and/or their legal representative have the right to:**

- ❖ Receive informed consent regarding procedures, risks and alternatives, and receive answers to questions with respect to treatment.
- ❖ Refuse treatment and accept the potential consequences of that choice after thorough explanation.
- ❖ Expect reasonable safety insofar as the health care environment is concerned.
- ❖ Be interviewed and examined in surroundings that permit reasonable visual and auditory privacy.
- ❖ Have another person present during examination and/or treatment
- ❖ Expect that all communications and records pertaining to their care should be treated as confidential.
- ❖ Receive complete, current information concerning diagnosis, treatment, and prognosis in terms reasonably understood.
- ❖ Know the identity and professional status of the individual providing service to them and know who has the primary responsibility for coordinating their care.
- ❖ Expect reasonable continuity of care.
- ❖ Be fully advised of and accept or refuse to participate in any research project and/or investigational procedure(s).
- ❖ Receive and examine an explanation of charges for services rendered.
- ❖ Receive considerate and respectful care.
- ❖ Expect not to be denied treatment solely on the basis of race, color, religion or sexual preference.

### **Patient's Responsibilities**

#### **A patient and/or their legal representative have the responsibility to:**

- ❖ Be honest and forthright with the doctor and office staff and to provide accurate and complete information about present complaints, past illnesses, accidents, hospitalizations, medications, and any other information related to her health.
- ❖ Report to the doctor in a timely manner any new incident, trauma or changes in her health condition.
- ❖ Acknowledge and consider instructions provided by the doctor and/or office staff.
- ❖ Request clarification about any aspect of her care not fully comprehended.
- ❖ Keep scheduled appointments or give adequate notice of delay or cancellation.
- ❖ Treat doctors and office staff with respect and courtesy.